

The 2010 Parent/Patient Program is presented by
The Florida Cleft Palate-Craniofacial Association



■ **9:00 AM** **Registration
Meet-and-Greet**

Check-in at the Registration Desk. A signed waiver and photo/video release is required. All general sessions are scheduled for the **Orchid 1** conference room.

■ **9:30 AM** **Child Care
Banyan 1/2**

Child care is available for conference participants only. Please do not leave the Naples Grande Beach Resort premises if your child is in the care of our volunteers/staff. A signed waiver is required. Please pick up your child(ren) immediately following the morning conference activities, scheduled to adjourn approximately 11:30 AM.

■ **10:00 AM** **Welcome
Drew Schnitt, MD
Vice President, FCPA**

The Florida Cleft Palate-Craniofacial Association is proud to welcome parents and patients to its 50th annual meeting!

■ **10:15 AM** **Keynote
David J. Reisberg, DDS
Professor and Medical Director
The Craniofacial Center
University of Illinois
Medical Center at Chicago**

Dental Management for the Cleft/Craniofacial Patient
The keynote presentation will provide an overview of the dental/oral concerns for the cleft/craniofacial patient from infancy through adulthood. Routine dental care as well as surgery, orthodontics and prosthetics will be discussed.

■ **11:30 AM** **Lunch**

■ **12:45 PM** **Child Care
Banyan 1/2**

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Special thanks to Session Moderator
Peggy Larson, MS, CCC/SLP
for her continued commitment
to the parents and patients of FCPA!

■ **1:00 PM** **Navigating the World
of Insurance
Debbie Oliver
Executive Director, AmeriFace**

This workshop will focus on commonly-asked questions about health insurance policies, including pre-existing conditions, open enrollment, creditable coverage and policyholder rights of appeal. The session will also compare and contrast benefits found in individual medical policies, fully-insured and self-insured employer group policies and health maintenance organization (HMO) plans.

■ **2:15 PM** **Family Activities and Resources
Ann Lindahl
Craniofacial Family Advocate
Joe DiMaggio Children's Hospital
Craniofacial Program
Hollywood, FL**

A variety of family networking activities and a wealth of information is available to Florida families. This presentation will include an overview of clinic-specific, on-line and community resources, as well as a calendar of social and educational events.

■ **2:45 PM** **Break**

■ **3:00 PM** **Teasing and Bullying
Brianna A. Schiavoni, MSW
Clinical Social Worker
UF Craniofacial Clinic
Gainesville, FL**

One of the most difficult issues every school-aged child must face is to be rejected or degraded by one's peers. This presentation will provide caregivers to children with facial differences the tools necessary to address issues surrounding peer rejection - or bullying - before it starts, once it is identified and once it has manifested.

Topics to be addressed include development of healthy self-image and self-esteem; contemporary bullying, how it happens and what we can look for; prevalence of resultant dysfunction or depression and the warning signs that accompany; and applicable family communication and intervention tactics.

■ **4:15 PM** **Making the Most of Local/
Regional Outreach Networks
Debbie Oliver
Executive Director, AmeriFace
Ann Lindahl
Craniofacial Family Advocate**

Peer support networks complement the care provided by interdisciplinary medical teams. Learn more about how your family can tap into this precious resource.

■ **5:00 PM** **Closing Remarks**